

Genesee INVICTUS™ Warranty

Thank you for choosing to purchase an Invictus incubator from Genesee Scientific! If you purchased a thermoelectric unit, your Invictus incubator is covered by a generous 7:2:1 warranty in the United States. This warranty states that in the event of manufacture defect, the Peltier thermoelectric air cooler (part only) is completely covered for seven years, parts are covered for two years, and labor is covered for one year from the date of shipment. **If you purchased a standard unit, your Invictus incubator is covered by a comprehensive 5:1 warranty in the United States.** This includes a 5-year warranty covering the compressor (part only, labor not included) and a one-year warranty on all parts and labor. If you are having any problems, please call us at 800-789-5550 to speak with a customer service representative. Have your chamber model number and serial number ready. We will help you address the issue regardless of the warranty status!

User manuals are seldom read in detail and our goal is to protect you, our valued customer. The following statements contain critical information about how to properly set up and routinely maintain your incubator as to avoid repairs not covered after warranty expiration. Genesee Scientific will not be held liable for repair fees if it is determined upon servicing that the failure is the result of customer negligence.

- Please ensure your incubator is plugged into a circuit that does **not** share a circuit with any other compressor-type refrigerators, freezers, or incubators.
- Please ensure to periodically (every 3-6 months) vacuum the condenser coils located under the cabinet to reduce the dust and debris that build up. Failure to do this may cause the compressor to run too hot and eventually fail.
- Please ensure the room temperature is **less** than 7°C above the chamber set-point (at the room ceiling level) to efficiently maintain the proper temperature inside the Invictus incubator.
- Please ensure that if your chamber has the additive humidity option, the condensate pump is set up underneath the floor drain and condensate line, plugged into an outlet, and piped to a sink or floor drain in case of overflow.
- Please ensure that if your incubator isn't maintaining its set-point properly, you immediately call for service, unplug the unit to prevent a potential compressor failure, and prop the door open to prevent mold from developing in the moist environment. Genesee's support line number is 800-789-5550.